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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549**

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**FORM 10-Q**

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*(Mark One)*

**[X] QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF  
THE SECURITIES EXCHANGE ACT OF 1934**

**For the quarterly period ended March 31, 2003 or**

**[ ] TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF  
THE SECURITIES EXCHANGE ACT OF 1934**

**For the transition period from \_\_\_\_\_ to \_\_\_\_\_**

**Commission file number 000-25621**

**E-LOAN, INC.**

*(Exact name of registrant as specified in its charter)*

**Delaware**

**77-0460084**

*(State or other jurisdiction of incorporation or organization)*

*(IRS Employer Identification Number)*

**5875 Arnold Road, Suite 100**

**Dublin, California 94568**

*(Address of principal executive offices including zip code)*

**(925) 241-2400**

*(Registrant's telephone number, including area code)*

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15 (d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file reports), and (2) has been subject to such filing requirements for the past 90 days. YES [X] NO [ ]

Indicate by check mark whether the registrant is an accelerated filer (as defined in Rule 12b-2 of the Exchange Act). YES [ ] NO [X]

As of May 1, 2003, 60,095,098 shares of the Registrant's Common Stock, \$0.001 par value per share, were issued and outstanding.

**E-LOAN, INC.**  
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## PART I -- FINANCIAL INFORMATION

### ITEM 1. FINANCIAL STATEMENTS

#### E-LOAN, INC. BALANCE SHEETS (IN THOUSANDS)

	December 31, 2002	March 31, 2003 (Unaudited)
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents (includes \$2,500 of restricted cash).....	\$ 36,321	\$ 33,945
Loans held-for-sale.....	393,386	250,508
Accounts receivable, prepaids and other current assets.....	10,779	19,765
Total current assets.....	440,486	304,218
Fixed assets, net.....	6,262	7,449
Retained interests in auto loans - trading.....	3,969	6,478
Deposits.....	1,319	772
Total assets.....	\$ 452,036	\$ 318,917
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
Current liabilities:		
Warehouse and other lines payable.....	\$ 383,647	\$ 243,697
Accounts payable, accrued expenses and other current liabilities.....	12,339	12,534
Capital lease obligation, current portion.....	10	--
Total current liabilities.....	395,996	256,231
Total liabilities.....	395,996	256,231
Commitments and contingencies (Note 11):		
Stockholders' equity:		
Preferred stock, 5,000,000 \$0.001 par value shares authorized at December 31, 2002 and March 31, 2003; 0 shares issued and outstanding at December 31, 2002 and March 31, 2003.....	--	--
Common stock, 150,000,000 \$0.001 par value shares authorized at December 31, 2002 and March 31, 2003; 59,420,446 and 59,676,931 shares issued and outstanding at December 31, 2002 and March 31, 2003.....	59	60
Additional paid-in capital.....	262,194	262,507
Accumulated deficit.....	(206,213)	(199,881)
Total stockholders' equity.....	56,040	62,686
Total liabilities and stockholders' equity.....	\$ 452,036	\$ 318,917

The accompanying notes are an integral part of these financial statements.

**E-LOAN, INC.**  
**STATEMENTS OF OPERATIONS**  
**(IN THOUSANDS)**  
**(UNAUDITED)**

	<b>Three Months Ended</b>	
	<b>March 31,</b>	
	<b>2002</b>	<b>2003</b>
Revenues (Note 9).....	\$ 20,766	\$ 35,989
Operating expenses:		
Operations.....	10,852	17,001
Sales and marketing.....	5,137	8,492
Technology.....	1,429	1,687
General and administrative.....	1,633	1,923
Total operating expenses.....	<u>19,051</u>	<u>29,103</u>
Income from operations.....	1,715	6,886
Other income, net.....	<u>(57)</u>	<u>261</u>
Income before taxes.....	1,658	7,147
Income taxes.....	<u>(54)</u>	<u>(815)</u>
Net income.....	<u>\$ 1,604</u>	<u>\$ 6,332</u>
Net income per share:		
Basic.....	<u>\$ 0.03</u>	<u>\$ 0.11</u>
Diluted.....	<u>\$ 0.03</u>	<u>\$ 0.10</u>
Weighted-average shares - basic.....	<u>54,029</u>	<u>59,598</u>
Weighted-average shares - diluted.....	<u>60,317</u>	<u>63,241</u>

The accompanying notes are an integral part of these financial statements.

**E-LOAN, INC.**  
**STATEMENTS OF CASH FLOWS**  
**(IN THOUSANDS)**  
**(UNAUDITED)**

	<b>Three Months Ended</b>	
	<b>March 31,</b>	
	<b>2002</b>	<b>2003</b>
Cash flows from operating activities:		
Net income.....	\$ 1,604	\$ 6,332
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation and amortization of fixed assets.....	953	1,024
Changes in operating assets and liabilities:		
Loans held-for-sale.....	64,971	142,878
Retained interests in auto loans - trading.....	--	(2,509)
Accounts receivable, prepaids and deposits.....	(5,726)	(8,440)
Accounts payable, accrued expenses and other payables.....	(1,213)	196
Net cash provided by operating activities.....	<u>60,589</u>	<u>139,481</u>
Cash flows from investing activities:		
Acquisition of fixed assets.....	(885)	(2,211)
Net cash used in investing activities.....	<u>(885)</u>	<u>(2,211)</u>
Cash flows from financing activities:		
Proceeds from issuance of common stock, net.....	34	314
Proceeds from warehouse and other lines payable.....	1,051,457	1,100,010
Repayments of warehouse and other lines payable.....	(1,115,726)	(1,239,960)
Payments on obligations under capital leases, net.....	(43)	(10)
Net cash used in financing activities.....	<u>(64,278)</u>	<u>(139,646)</u>
Net decrease in cash.....	<u>(4,574)</u>	<u>(2,376)</u>
Cash and cash equivalents, beginning of period.....	32,538	36,321
Cash and cash equivalents, end of period.....	<u>\$ 27,964</u>	<u>\$ 33,945</u>
Supplemental cash flow information:		
Cash paid for interest.....	<u>\$ 1,849</u>	<u>\$ 2,400</u>

The accompanying notes are an integral part of these financial statements.

**E-LOAN, INC.**  
**NOTES TO UNAUDITED FINANCIAL STATEMENTS**

**1. THE COMPANY**

E-LOAN, Inc. (the "Company") was incorporated on August 26, 1996 and began marketing its services in June 1997. The Company is a consumer direct lender and debt advisor, providing borrowers with first and second mortgage loans, home equity loans and home equity lines of credit and auto loans. The Company operates as a single operating segment.

**2. BASIS OF PRESENTATION**

**Interim Financial Information (unaudited)**

The accompanying financial statements as of March 31, 2002 and 2003 are unaudited. The unaudited interim financial statements have been prepared on the same basis as the annual financial statements and, in the opinion of management, reflect all adjustments, which include only normal recurring adjustments, necessary to present fairly the Company's financial position, results of operations and cash flows as of March 31, 2002 and 2003. These financial statements and notes thereto are unaudited and should be read in conjunction with the Company's audited financial statements included in the Company's 10-K for the year ended December 31, 2002. The results for the three months ended March 31, 2003 are not necessarily indicative of the expected results for the year ending December 31, 2003.

**Use of Estimates in the Preparation of Financial Statements**

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

**Reclassification**

Certain amounts in the financial statements have been reclassified to conform to the 2003 presentation.

**3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES**

**Cash and Cash Equivalents**

The Company considers all highly liquid monetary instruments with an original maturity of three months or less from the date of purchase, to be cash equivalents. Both cash equivalents and short term investments are considered available-for-sale securities and are carried at amortized cost, which approximates fair value. As more fully described in Note 7, the Company must maintain a minimum cash and cash equivalents balance of the higher of \$15 million (including Restricted Cash) or the highest amount required by any other lender or agreement. The following summarizes cash and cash equivalents at December 31, 2002 and March 31, 2003 (dollars in thousands):

	<b>December 31, 2002</b>		<b>March 31, 2003</b>
Cash.....	\$ 33,821	\$	31,445
Restricted cash.....	2,500		2,500
	<u>\$ 36,321</u>	\$	<u>33,945</u>

**Derivative instruments**

On January 1, 2001, the Company adopted Statement of Financial Accounting Standards No. 133, "Accounting for Derivative and Hedging Activities" ("SFAS 133"), as subsequently amended by Statement of Financial Accounting No. 138. In accounting for its derivative financial instruments, SFAS 133 requires an entity to recognize all derivative assets or liabilities in the statement of financial condition and measure those instruments at fair value.

The accounting for changes in fair value of the derivative depends on the intended use of the derivative and the resulting designation. An entity that elects to apply hedge accounting is required to establish at the inception of the hedge, the method it will use in assessing the effectiveness of the hedging derivative and the measurement approach for determining the ineffectiveness of the hedge. These methods must be consistent with the entity's approach to managing risk. A transition adjustment was recognized in the first quarter of 2001 as a cumulative effect of a change in accounting principle. The transition adjustment was a \$0.2 million gain, which was recorded as a component of mortgage revenue.

The Company is a party to rate lock commitments to fund loans at interest rates previously agreed (locked) by both the Company and the borrower for specified periods of time. When the borrower locks their interest rate, the Company extends a put option to the borrower, whereby the borrower is not obligated to enter into the loan agreement, but the Company must honor the interest rate for the specified time period. Under SFAS 133 interest rate locks are derivatives. The Company is exposed to interest rate risk during the accumulation of interest rate lock commitments and loans prior to sale. The Company utilizes either a best efforts sell forward commitment or a mandatory sell forward commitment to economically hedge the changes in fair value of the loan due to changes in market interest rates. Both best efforts and mandatory sell forward commitments are derivatives under SFAS 133. Throughout the lock period the changes in the market value of interest rate lock commitments, best efforts and mandatory sell forward commitments are recorded as unrealized gains and losses and are included in the statement of operations in mortgage revenue. These gains and losses are substantially off-setting. Once the loan is funded the Company hedges changes in the fair value of the loan, if not previously hedged at time of lock through use of a best efforts sell forward agreement, with a forward delivery commitment at a specified price.

The Company's management has made complex judgments in their application of SFAS 133. The judgments include the identification of hedging instruments, hedged items, nature of the risk being hedged, and how the hedging instrument's effectiveness will be assessed. The Company designates forward delivery commitments, where the company intends to deliver the underlying loan into the commitment, as a fair value SFAS 133 hedge at the commitment date. In addition, the Company designates all non-mandatory forward sale agreements as fair value SFAS 133 hedges for underlying loans at funding date. The Company does not designate mandatory sell forward agreements as SFAS 133 hedges but does utilize them to economically hedge the changes in fair value of rate lock commitments with borrowers for which a non-mandatory forward sale agreement has not been obtained. The Company did not have a material gain or loss representing the amount of hedge ineffectiveness related to non-mandatory forward sale agreements or delivery commitments during the three months ended March 31, 2003. The effect on the Company's income statement from applying SFAS 133 was a \$1.5 million loss included in mortgage revenues for the three months ended March 31, 2003.

### **Sale of auto loans to qualified special purpose entity**

On June 17, 2002, the Company entered into an arrangement to sell auto loan receivables to a qualified special purpose entity ("QSPE"), E-Loan Auto Fund One, LLC ("E-Loan Auto"). These transactions involve the Company surrendering control over these assets to assure that the sold assets have been isolated from the Company and its creditors. As E-Loan Auto has met the appropriate tests to be considered a QSPE, the assets and liabilities of E-Loan Auto are appropriately not consolidated in the financial statements of the Company. E-Loan Auto has obtained a secured borrowing facility from Merrill Lynch Bank USA to finance all purchases of loans from the Company. The Company recognizes a gain on the sale of auto loan receivables to E-Loan Auto in the period in which the sale occurs, which represents the difference between the sale proceeds to the Company and the Company's net carrying value of the receivables. Included in the proceeds received by the Company from the sale of loans is a beneficial interest related to loans owned by the QSPE, which is reflected on the Company's balance sheet as a retained interest asset. These retained interest assets are recorded on the balance sheet at fair value as trading assets, and will be marked to market at each subsequent reporting period. In order to determine the fair value management estimates future excess cash flows to be received by the Company over the life of the loans. The Company makes various assumptions in order to determine the fair value of the estimated future excess cash flows to be generated by the auto loans sold to the QSPE. The most significant assumptions are the cumulative credit losses to be incurred on the pool of auto loan receivables sold, prepayment rates of the auto loans and the rate at which the estimated future excess cash flows are discounted. The assumptions used represent the Company's best estimates, and the use of different assumptions could produce different financial results. The Company will continue to monitor and may update its assumptions over time.

## Net Income Per Share

The Company computes net income per share in accordance with SFAS No. 128, *Earnings per Share*. Under the provisions of SFAS No. 128 basic net income per share is computed by dividing the net income available to common stockholders for the period by the weighted average number of common shares outstanding during the period. Diluted net income per share is computed by dividing the net income available to common stockholders for the period by the weighted average number of common and potential dilutive shares outstanding during the period, to the extent such potential dilutive shares are dilutive. Potential dilutive shares are composed of incremental common shares issuable upon the exercise of stock options and warrants, and the conversion of debt into common stock.

	Three Months Ended March 31,	
	2002	2003
	(In Thousands)	
Numerator:		
Net income.....	\$ 1,604	\$ 6,332
Interest expense from convertible note.....	139	--
Net income assuming dilution.....	<u>\$ 1,743</u>	<u>\$ 6,332</u>
Denominator:		
Weighted average shares, basic.....	54,029	59,598
Effect of potentially dilutive securities:		
Convertible note.....	4,717	--
Warrants.....	12	477
Employee Stock Option Plan.....	<u>1,559</u>	<u>3,166</u>
Weighted average number of shares assuming dilution.....	<u>60,317</u>	<u>63,241</u>
Diluted net income per share.....	<u>\$ 0.03</u>	<u>\$ 0.10</u>

## Recent Accounting Pronouncements

In July 2002, the FASB issued SFAS No. 146, *"Accounting for Costs Associated with Exit or Disposal Activities"* ("SFAS No. 146"). SFAS No. 146 addresses financial accounting and reporting for costs associated with exit or disposal activities and nullifies Emerging Issues Task Force (EITF) Issue No. 94-3, *"Liability Recognition for Certain Employee Termination Benefits and Other Costs to Exit an Activity (including Certain Costs Incurred in a Restructuring)." This Statement requires that a liability for costs associated with an exit or disposal activity be recognized and measured initially at fair value only when the liability is incurred. The provisions of this Statement are effective for exit or disposal activities that are initiated after December 31, 2002. The adoption of this Statement had no effect on the Company's financial statements.*

## 4. LOANS HELD-FOR-SALE

The inventory of mortgage and home equity loans consists primarily of first and second trust deed mortgages and home equity lines of credit on residential properties located throughout the United States. All mortgage and home equity loans held-for-sale are pledged as collateral for borrowings at December 31, 2002 and March 31, 2003 (see Note 7).

The inventory of auto loans consists primarily of loans against new and used automobiles located throughout the United States. All of the auto loans held-for-sale are pledged as collateral for borrowings at December 31, 2002 and March 31, 2003 (see Note 7). The following summarizes loans held-for-sale at December 31, 2002 and March 31, 2003 (dollars in thousands):

	Dec 31, 2002	March 31, 2003
Mortgage.....	\$ 370,854	\$ 222,916
Home equity.....	17,851	19,494
Auto.....	4,048	7,550
Net deferred origination revenue.....	633	548
	<u>\$ 393,386</u>	<u>\$ 250,508</u>

Included in loans held-for-sale is a SFAS 133 fair value adjustment amount of \$2.0 million and (\$0.2) million at December 31, 2002 and March 31, 2003, respectively. The SFAS 133 amount represents the change in fair value from rate lock commitment date to funding of those loans held-for-sale. The total fair value of loans held-for-sale, including the expected embedded gain on those loans, is \$401.7 and \$257.3 million at December 31, 2002 and March 31, 2003, respectively.

## 5. ACCOUNTS RECEIVABLE, PREPAIDS AND OTHER CURRENT ASSETS

The following summarizes accounts receivable, prepaids and other current assets at December 31, 2002 and March 31, 2003 (dollars in thousands):

	Dec 31, 2002	March 31, 2003
Prepaids.....	\$ 3,511	\$ 4,040
Accounts receivable.....	4,152	12,606
Interest receivable.....	1,432	979
SFAS 133.....	956	980
Deferred tax asset.....	728	728
Deposits.....	--	432
	<u>\$ 10,779</u>	<u>\$ 19,765</u>

Included in prepaids at December 31, 2002 and March 31, 2003 are prepayments for sales and marketing in the amounts of \$0.6 and \$2.2 million, respectively. Included in accounts receivable is the receivable due to the Company from sales of mortgage loans on its sale agreement with Greenwich Capital Financial Products, Inc. ("Greenwich Capital") in the amounts of \$1.9 million and \$8.9 million at December 31, 2002 and March 31, 2003, respectively (see Note 7). SFAS 133 is related to the fair value of derivatives at December 31, 2002 and March 31, 2003.

## 6. RETAINED INTERESTS IN AUTO LOANS

In June 2002, the Company created a qualified special purpose entity, E-Loan Auto Fund One, LLC ("E-Loan Auto"), which purchases prime auto loans from the Company and then holds the loans. For the three months ended March 31, 2003, the Company sold \$123.5 million in auto loans to E-Loan Auto and recognized \$1.7 million in related non-cash gain on sale. In exchange for the loans sold, the Company received cash of \$122.9 million from E-Loan Auto and a retained interest valued at \$2.3 million in the loans sold to E-Loan Auto. From inception through March 31, 2003, the Company has sold \$296.9 million in auto loans to E-Loan Auto and recognized \$4.8 million in related non-cash gain on sale. For the three months ended March 31, 2003, the average loan characteristics on auto loans sold to E-Loan Auto were \$19,500 loan size, 733 credit score, 20% new car, and an average APR of 5.32%. The retained interest represents the Company's portion of the present value of the expected excess cash flows over the life of the loans, remaining after payment of interest, servicing fees and credit losses. Included in the retained interest is a contributed basis in the loans sold to E-Loan Auto of 0.5%. The contributed basis is the difference between the loan amount and the cash sale proceeds received from E-Loan Auto of 99.5% (of the unpaid principal balance), which represents over collateralization in those loans. The contributed basis is returned to the Company as part of the defined distribution of cash flows from E-Loan Auto. Cash flows are to be distributed by E-Loan Auto in the following manner: first to the hedge counterparty, second to the servicer, custodian and administrator, third to the lender for interest expense, fourth to the lender for principal payments, fifth to the Company for the contributed

basis and sixth to the Company any remaining cash flows. The servicing fee is passed through to a sub-servicer of the Company, and as such the Company does not capitalize a servicing asset for the loans sold to E-Loan Auto, since the cost to sub-service equals the servicing fee.

The following table provides a summary of activity in the retained interests in auto loans:

Beginning Balance 01/01/03	\$ 3,969
Contributed basis in loans sold to E-Loan Auto	617
Non-cash gain on sale	1,662
Accretion of present value discount	<u>230</u>
Ending Balance 03/31/03	\$6,478

At March 31, 2003, key valuation assumptions used to value the retained interests and the sensitivity of those assumptions to immediate 10% and 25% adverse changes in those assumptions are as follows:

	March 31, 2003 (dollars in thousands)
Balance sheet carrying value of retained interests - fair value	\$6,478
Weighted-average life (in months)	57.2
Prepayment speed assumptions (ABS)	1.5
Impact on fair value of 10% adverse change (1.65)	(\$443.8)
Impact on fair value of 25% adverse change (1.88)	(\$719.1)
Expected credit losses (life of loan loss rate)	72 bps
Impact on fair value of 10% adverse change (79 bps)	(\$413.6)
Impact on fair value of 25% adverse change (90 bps)	(\$649.7)
Residual cash flows discount rate (average annual rate)	12.0%
Impact on fair value of 10% adverse change (13.2%)	(\$417.4)
Impact on fair value of 25% adverse change (15.0%)	(\$647.4)

These sensitivities are hypothetical and should be used with caution. As the figures indicate, changes in fair value of the retained interests based on a variation in assumptions generally cannot be extrapolated because the relationship of the change in assumption to the change in fair value may not be linear. Also in the above table, the effect of a variation in a particular assumption on the fair value of the retained interest is calculated without changing any other assumption; in reality, changes in one factor may result in changes in another (for example, increases in market interest rates may result in lower prepayments but increased credit losses), which might magnify or counteract the sensitivities.

The discount rate was determined by assessing the risk related to the asset to account for the present value of the cash flows to be received over the life of the loans. As a result, the retained interest asset is an interest earning asset, with interest income accreted over time at the discount rate and included in Other Income, net. The loss rates were determined by researching existing data on losses obtained from credit rating agencies and analyzed by credit tiers (i.e. credit score ranges) to determine loss rates specific to credit tiers, as opposed to an averaged rate. The Company

then compared these rates to those of two major national banks to ensure its loss rates are within a range of what other market participants would estimate. The prepayment speed projects prepayments on a monthly percentage of the original loan balance. All assumptions will be monitored over time and may be updated to reflect actual performance.

## 7. WAREHOUSE AND OTHER LINES PAYABLE

As of March 31, 2003, the Company had a warehouse line of credit for borrowings of up to \$150 million for the interim financing of mortgage loans with GMAC Bank. The interest rate charged on borrowings against these funds is variable based on LIBOR plus various percentage points. Borrowings are collateralized by the related mortgage loans held-for-sale. This line of credit agreement generally requires the Company to comply with various financial and non-financial covenants. In particular, the Company must maintain a minimum unrestricted cash balance of \$12.5 million. The Company was in compliance with these covenants during the three months ended and at March 31, 2003. The committed line of credit expires on September 30, 2003.

As of March 31, 2003, the Company had a warehouse line of credit for borrowings of up to \$75 million for the interim financing of mortgage loans with Residential Funding Corporation. The interest rate charged on borrowings against these funds is variable based on LIBOR plus various percentage points. Borrowings are collateralized by the related mortgage loans held-for-sale. This line of credit agreement generally requires the Company to comply with various financial and non-financial covenants. In particular, the Company must maintain a minimum unrestricted cash balance of \$12.5 million. The Company was in compliance with these covenants during the three months ended and at March 31, 2003. The committed line of credit expires on December 31, 2003.

As of March 31, 2003, the Company had an agreement to finance up to \$400 million of mortgage loan inventory pending sale of these loans to the ultimate mortgage loan investors with Greenwich Capital. Of this amount, \$200 million is available in committed funds. This loan inventory financing is secured by the related mortgage loans. The interest rate charged on borrowings against these funds is based on LIBOR plus various percentage points. This agreement includes various financial and non-financial covenants. In particular, the Company must maintain a minimum cash and cash equivalents balance of the higher of \$15 million (including Restricted Cash) or the highest amount required by any other lender or agreement. The Company was in compliance with these covenants during the three months ended and at March 31, 2003. The line expires on March 30, 2004.

In addition, the Company has an uncommitted mortgage loan purchase and sale agreement with Greenwich Capital. Under the terms of this agreement, mortgage loans which are subject to a mandatory sell forward commitment between the Company and an investor, but have not yet been purchased, may be sold to Greenwich Capital with the accompanying trade assignment. This allows the Company to accelerate turnover and provide additional liquidity to fund additional mortgage loans. Revenue derived from sales under this agreement is included as a receivable on the balance sheet (see Note 5). The balance of loans sold related to these receivables was \$48.7 million and \$192.6 million as of December 31, 2002 and March 31, 2003, respectively.

On June 14, 2002, the Company secured a \$10 million line of credit facility with Merrill Lynch Mortgage Capital, Inc. to support the interim funding of auto loans prior to their sale to the ultimate auto loan purchaser. The interest rate charged on this line is based on LIBOR plus various percentage points. This facility expires on June 14, 2003. This line includes various financial and non-financial covenants. The Company was in compliance with these covenants during the three months ended and at March 31, 2003.

The following summarizes warehouse and other lines payable at December 31, 2002 and March 31, 2003 (dollars in thousands):

	Dec 31, 2002	March 31, 2003
Warehouse lines - GMAC.....	\$ 68,955	\$ 96,221
Warehouse lines - Greenwich.....	311,549	141,188
Line of credit - Auto.....	3,143	6,288
	<u>\$ 383,647</u>	<u>\$ 243,697</u>

As of March 31, 2003, the warehouse line of credit with Residential Funding Corporation had no balance outstanding.

## 8. ACCOUNTS PAYABLE, ACCRUED EXPENSES AND OTHER CURRENT LIABILITIES

The following summarizes accounts payable, accrued expenses and other current liabilities at December 31, 2002 and March 31, 2003 (dollars in thousands):

	Dec 31, 2002	March 31, 2003
Accounts payable.....	\$ 4,637	\$ 5,702
Accrued compensation.....	2,710	3,014
Income tax payable.....	1,665	684
Other current liabilities.....	1,898	1,194
Reserves.....	900	1,571
Interest payable.....	529	369
	<u>\$ 12,339</u>	<u>\$ 12,534</u>

Included in other current liabilities is an amount related to the fair value of SFAS 133 derivatives of \$1.7 and \$0.9 million at December 31, 2002 and March 31, 2003, respectively.

Included in the accounts payable, accrued expenses and other current liabilities is an amount related to reserves the Company established for representation and warranties and premium repayment liability. The Company sells loans to loan purchasers on a servicing released basis without recourse. As such, the risk of loss or default by the borrower has generally been assumed by these purchasers. However, the Company is usually required by these purchasers to make certain representations relating to credit information, loan documentation and collateral. To the extent that the Company does not comply with such representations, or there are early payment defaults, the Company may be required to repurchase loans or indemnify these purchasers for any losses from borrower defaults. In connection with a majority of its loan sales agreements, the Company is also responsible for a minimum number of payments to be made on each loan, or else the Company may be required to refund the premium paid to it by the loan purchaser. As such, the Company records reserves based on certain assumptions in anticipation of future losses as a result of current activity.

Loss reserves due to violations of representations and warranties are recorded based on a percentage of current month originations. The Company currently calculates this loss rate exposure based on similar lending portfolios. Once the Company has endured a complete economic cycle, the rate will be determined based on actual losses as a percentage of origination volume on a historical basis. Premium repayment reserves, generated through early loan prepayments, are recorded based on a rate determined by calculating actual prepayments as a percentage of originations on a historical basis applied to current month originations. The following illustrates the changes in the reserve balance for the three months ended March 31, 2003 by product (in thousands):

	Mortgage	Home Equity	Auto	Total
Balance at 1/1/03.....	\$ 618	\$ 161	\$ 121	\$ 900
Increase to reserve.....	743	201	119	1,063
Losses incurred.....	(285)	(73)	(34)	(392)
Balance at 03/31/03.....	<u>\$ 1,076</u>	<u>\$ 289</u>	<u>\$ 206</u>	<u>\$ 1,571</u>

## 9. REVENUES AND OTHER INCOME, NET

The following table provides the components of revenues (in thousands):

	<b>Three Months Ended March 31,</b>	
	<b>2002</b>	<b>2003</b>
Revenues:		
Mortgage.....	\$ 12,815	\$ 23,852
Interest income on mortgage loans.....	2,991	4,864
Home equity.....	2,284	3,939
Interest income on home equity loans.....	237	424
Auto.....	2,291	2,655
Other.....	148	255
Total revenues.....	<u>\$ 20,766</u>	<u>\$ 35,989</u>

The following table provides the components of other income, net (in thousands):

	<b>Three Months Ended March 31,</b>	
	<b>2002</b>	<b>2003</b>
Interest on short-term investments.....	\$ 85	\$ 31
Interest on retained interest asset.....	--	230
Interest expense on non-warehouse facility borrowings.....	(142)	--
	<u>\$ (57)</u>	<u>\$ 261</u>

#### 10. OPERATING EXPENSES

The following table provides the components of operating expenses (in thousands):

	<b>Three Months Ended March 31,</b>	
	<b>2002</b>	<b>2003</b>
Compensation and benefits.....	\$ 9,222	\$ 13,486
Processing costs.....	332	861
Advertising and marketing.....	4,216	7,265
Professional services.....	735	1,219
Occupancy costs.....	914	1,501
Computer and internet.....	287	348
General and administrative.....	1,431	1,570
Interest expense on warehouse borrowings.....	1,914	2,853
Total operating expenses.....	<u>\$ 19,051</u>	<u>\$ 29,103</u>

Commissions and bonus compensation comprised 22% and 23% of total compensation and benefits in the three months ended March 31, 2002 and 2003, respectively.

The following table provides detail of the operations component of total operating expenses classified by the following revenue-related categories (in thousands):

		<b>Three Months Ended</b>	
		<b>March 31,</b>	
		<b>2002</b>	<b>2003</b>
		<hr/>	<hr/>
Mortgage .....	\$	5,725	\$ 8,502
Interest expense on mortgage loans.....		1,637	2,398
Home equity.....		1,331	3,030
Interest expense on home equity loans.....		110	288
Auto.....		2,013	2,783
Other.....		36	--
Total operations.....	\$	<u>10,852</u>	<u>\$ 17,001</u>

## **11. COMMITMENTS AND CONTINGENCIES**

### **FINANCIAL INSTRUMENT CONTINGENCIES**

E-LOAN originates mortgage and home equity loans and manages the market risk related to these loans through various hedging programs.

#### **Loan commitments and hedging activities**

The Company originates mortgage loans and sells them primarily through whole loan sales. The market values of mortgage loans are sensitive to changes in market interest rates. If interest rates rise between the time the Company enters into a rate lock with the borrower, the subsequent funding of the loan and the time the mortgage loans are committed for sale, there may be a decline in the market value of the mortgage loans. To protect against such possible declines, the Company has adopted an economic hedging strategy.

Individual mortgage loan risks are aggregated by loan type and stage in the pipeline, and are then matched, based on duration, with the appropriate hedging instrument, thus mitigating basis risk until closing and delivery. The Company currently hedges its mortgage pipeline through mandatory forward sales of Fannie Mae mortgage-backed securities and both mandatory and non-mandatory forward sale agreements with the ultimate investor. The Company determines which alternative provides the best execution in the secondary market.

The Company believes that it has implemented a cost-effective economic hedging program to provide a high level of protection against changes in the market value of rate-lock commitments. However, an effective strategy is complex and no hedging strategy can completely insulate the Company against such changes.

At March 31, 2003, the Company had provided locks to originate loans amounting to approximately \$462.2 million (the "locked pipeline"). At March 31, 2003, the Company had entered into non-mandatory forward loan sale agreements amounting to approximately \$175.1 million. These forward loan sale agreements do not subject the Company to mandatory delivery and there is no penalty if the Company does not deliver into the commitment. The Company is exposed to the risk that these counterparties may be unable to meet the terms of these sale agreements. The investors are well-established U.S. financial institutions; the Company does not require collateral to support these commitments, and there has been no failure on the part of the counterparties to meet the terms of these agreements to date.

At March 31, 2003, the Company had entered into mandatory sell forward commitments amounting to approximately \$198.9 million. The Company adjusts the amount of mandatory sell forward commitments held to offset changes in the locked pipeline and changes in the market value of unsold loans. At March 31, 2003, the Company had entered into \$190.1 million of commitments with third party investors to deliver loans related to funded loans held-for-sale.

#### **Future Commitments**

The Company has future payment commitments for leases and marketing services agreements aggregating \$2.1 million and \$1.4 million for the years 2003 and 2004, respectively.

## **12. SUBSEQUENT EVENTS**

On April 25, 2003, a warrant to purchase 6,500,000 shares of the Company's common stock, previously issued to Charles Schwab & Co., Inc., expired.

In May 2003, the Company entered into a lease for temporary office space near its headquarters in California. The lease for an additional 49,079 square feet is scheduled to expire on October 22, 2003.

## **ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

The following discussion of the financial condition and results of operations of the Company should be read in conjunction with the Financial Statements and the related Notes thereto included elsewhere in this Form 10-Q. This discussion contains, in addition to historical information, forward-looking statements that involve risks and uncertainties. The Company's actual results could differ materially from the results discussed in the forward-looking statements. Factors that could cause or contribute to such differences include, but are not limited to, those discussed below, as well as those discussed below under "Factors Affecting Future Operating Results." The Company disclaims any obligation to update information contained in any forward-looking statement. See "Forward-Looking Statements."

### **OVERVIEW**

The Company is a consumer direct lender and debt advisor whose revenues are derived primarily from the gain on sale of mortgage, home equity and auto loans that it underwrites, funds and sells. The Company also earns interest income on loans during the brief time they are held pending sale.

### ***MORTGAGE REVENUES***

The Company's mortgage revenues are primarily derived from the origination and sale of self-funded loans. In prior years the Company derived a portion of its mortgage revenues from the brokering of loans. Brokered loans are funded through lending partners and the Company never takes title to the mortgage. Beginning in 2002, the Company no longer brokered mortgage loans. Self-funded loans are funded through the Company's own warehouse lines of credit and sold to mortgage loan purchasers typically within thirty days. Self-funded loan revenues consist of proceeds in excess of the carrying value of the loan and origination fees less certain direct origination costs. These revenues are recognized at the time the loan is sold.

### ***INTEREST INCOME ON MORTGAGE AND HOME EQUITY LOANS***

The Company generates revenues from interest income on self-funded mortgage and home equity loans. The revenues realized are based on the loan amount multiplied by the contractual interest rate from the time of funding by the Company through time of sale. These revenues are recognized as earned during the period from funding to sale.

### ***HOME EQUITY REVENUES***

The Company's home equity revenues are derived from the origination and sale of self-funded loans. Self-funded loans are funded through the Company's own warehouse lines of credit and sold to home equity loan purchasers typically within thirty days. Self-funded loan revenues consist of proceeds in excess of the carrying value of the loan, origination fees less certain direct origination costs and other processing fees. These revenues are recognized at the time the loan is sold.

### ***AUTO REVENUES***

The Company funds auto loans using a line of credit and then sells them to either earn a gain on sale or a flat fee, depending on who the loans are sold to. Prime auto loans are sold to a qualified special purpose entity (QSPE) as more fully described below. Sub-prime auto loans are sold to sub-prime auto loan purchasers.

In July 2002, the Company began selling self-funded prime auto loans to a QSPE (see "Critical Accounting

Policies"). Revenues from these sales consist of the discounted cash flows net of interest, servicing fees and credit losses. Revenues on prime auto loan sales are recognized when the loan is sold to the QSPE.

The Company's auto revenues on sub-prime loans are derived from the origination and sale of self-funded loans and from the brokering of auto loans. Auto brokerage revenues are comprised of a set origination fee. These revenues are recognized at the time a loan is closed. Self-funded loans are funded through an auto line of credit and sold to auto loan purchasers typically within ten business days. In April 2001, the Company began funding its auto loans prior to sale with borrowings against an auto line of credit. Self-funded loan revenues consist of the mark-up to the lending partner's loan price or a set origination fee. These revenues are recognized at the time a loan is sold.

### **OTHER REVENUES**

The Company generates revenues from fees paid by various partners in exchange for consumer loan applications generated by advertising such partners' products on the Company's website. The current consumer loan programs offered include credit cards and unsecured personal loans. Additionally, the Company earns revenue from its credit report services. Other revenues generated approximately 1% of the total revenues in the three months ended March 31, 2002 and 2003. The Company is an online lender whose revenues are derived primarily from the commissions and fees earned from mortgage, home equity and auto loans that it underwrites, funds and sells on the secondary market.

### **RESULTS OF OPERATIONS**

The following table sets forth certain items from the Company's statements of operations as a percentage of total revenues for the periods indicated:

	<b>Three Months Ended</b>	
	<b>March 31,</b>	
	<b>2002</b>	<b>2003</b>
Revenues .....	100%	100%
Operating expenses:		
Operations .....	52%	47%
Sales and marketing .....	25%	24%
Technology .....	7%	5%
General and administrative .....	8%	5%
Total operating expenses .....	92%	81%
Income from operations .....	8%	19%
Other income, net .....	-0%	1%
Income before taxes .....	8%	20%
Income taxes .....	-0%	-2%
Net income .....	8%	18%

### **Revenues**

The following table provides the components of revenue shown as a percentage of total revenues:

	Three Months Ended	
	March 31,	
	2002	2003
Mortgage.....	62%	66%
Interest income on mortgage loans.....	14%	14%
Home equity.....	11%	11%
Interest income on home equity loans.....	2%	1%
Auto.....	11%	7%
Other.....	--	1%
Total revenues.....	100%	100%

Revenues increased \$15.2 million to \$36.0 million for the three months ended March 31, 2003 from \$20.8 million for the three months ended March 31, 2002. A significant portion of these increases resulted from growth in the dollar volume of mortgage and home equity loans closed and sold, as well as an increase in mortgage revenue earned per loan. Mortgage revenues increased \$11.1 million to \$23.9 million for the three months ended March 31, 2003 from \$12.8 million for the three months ended March 31, 2002. Prime refinance mortgages accounted for 83% and 71% of mortgage closed loan volume and 85% and 73% of mortgage revenue in the three months ended March 31, 2002 and 2003, respectively. The Company expects refinance activity to decline in the second half of 2003 and that growth in purchase and non-prime mortgages will help offset the decline in refinance volume. The Company expects mortgage revenue (excluding interest income) in 2003 to exceed 2002 levels. Home equity revenues increased \$1.6 million to \$3.9 million for the three months ended March 31, 2003 from \$2.3 million for the three months ended March 31, 2002. The Company expects that home equity revenues will grow throughout 2003 as volumes increase. Revenues also increased due to an increase in interest income earned on mortgage and home equity loans. Auto revenues increased \$0.4 million to \$2.7 million for the three months ended March 31, 2003 from \$2.3 million for the three months ended March 31, 2002. The increase in auto revenues from the three months ended March 31, 2002 to the three months ended March 31, 2003 is largely a result of the new QSPE structure introduced in June 2002 that improved our ability to offer competitive rates to consumers which increased prime auto loan volume. The decrease in auto revenue per loan is attributable to a shift to predominantly prime business. The Company anticipates continued pressure from incentive financing rates coupled with reduced sub-prime volume due to the loss of Americredit, the Company's largest sub-prime auto loan purchaser, will result in relatively flat 2003 auto revenues as compared to 2002.

The following table summarizes dollar volume of loans closed and sold and the revenue in both dollars and average basis points ("BPS") (dollars in thousands except BPS):

	Three Months Ended			
	March 31,			
	2002		2003	
<b>Mortgage</b>				
\$ Volume	\$	916,802	\$	1,110,008
Revenue	\$	12,815	\$	23,852
BPS		140		215
<b>Home Equity</b>				
\$ Volume	\$	97,648	\$	167,789
Revenue	\$	2,284	\$	3,939
BPS		234		235
<b>Auto</b>				
\$ Volume	\$	140,464	\$	168,106
Revenue	\$	2,291	\$	2,655
BPS		163		158

The following table illustrates the percentages of the Company's mortgage closed loan volume from purchase and refinance loans as compared to the total market (according to Mortgage Bankers Association of America) through 2003. The Mortgage Bankers Association of America data for the first quarter of 2003 below represents its estimate as of April 8, 2003:

	<u>2000</u>	<u>2001</u>	<u>2002</u>	<u>Q1 03</u>
<b>E-LOAN Mortgage*</b>				
Purchase	61%	16%	21%	25%
Refinance	39%	84%	79%	75%
<b>Total Market*</b>				
Purchase	81%	43%	41%	29%
Refinance	19%	57%	59%	71%

\* Excludes home equity and auto loan volume

## Operating Expenses

**Total Operating Expenses.** Total operating expenses increased \$10.0 million to \$29.1 million for the three months ended March 31, 2003 from \$19.1 million for the three months ended March 31, 2002. The increase was primarily due to increases in processing costs and interest expense on warehouse borrowings, due to higher volumes, as well as increases in compensation and benefits due to growth in headcount. Total operating expenses also increased due to additional advertising and marketing spend.

**Operations.** Operations expense is comprised of both fixed and variable expenses, including employee compensation and expenses associated with the production and sale of loans and interest expense paid by the Company under the warehouse and line of credit facilities it uses to fund mortgage, home equity and auto loans held-for-sale.

The following table provides detail of the Company's operations expenses classified by the following revenue-related categories (dollars in thousands):

		<b>Three Months Ended</b>	
		<b>March 31,</b>	
		<b>2002</b>	<b>2003</b>
		<hr/>	<hr/>
Mortgage .....	\$	5,725	\$ 8,502
Interest expense on mortgage loans.....		1,637	2,398
Home equity.....		1,331	3,030
Interest expense on home equity loans.....		110	288
Auto.....		2,013	2,783
Other.....		36	--
Total operations.....	\$	<u>10,852</u>	<u>\$ 17,001</u>

Operations expense increased \$6.1 million to \$17.0 million for the three months ended March 31, 2003 from \$10.9 million for the three months ended March 31, 2002. Operations expense decreased as a percentage of revenue from 52% to 47% for the three months ended March 31, 2002 and 2003, respectively. The increase in absolute dollars is primarily due to increases in mortgage, home equity and auto operations expenses, due to higher volumes. In the quarter, auto operations expense included a one-time expense of approximately \$0.3 million related to the transition of auto operations from Florida to California. The Company expects to incur a total of approximately \$1.3 million, the remainder of which will be incurred in the second quarter of 2003.

**Direct Margin.** Direct margin is defined as revenue minus operations expense, which includes variable and fixed expenses.

The following table provides detail of the Company's direct margin classified by the following revenue-related categories (dollars in thousands):

		<b>Three Months Ended</b>	
		<b>March 31,</b>	
		<b>2002</b>	<b>2003</b>
		<hr/>	<hr/>
Mortgage.....	\$	7,090	\$ 15,350
Mortgage interest margin.....		1,354	2,466
Home equity.....		953	909
Home equity interest margin.....		127	136
Auto.....		278	(128)
Other.....		112	255
Total direct margin.....	\$	<u>9,914</u>	<u>\$ 18,988</u>

Direct margin increased \$9.1 million to \$19.0 million for the three months ended March 31, 2003 from \$9.9 million for the three months ended March 31, 2002. The growth in direct margin is due largely to the contribution from mortgage volume coupled with technology and process improvements. Additionally, the increase in direct margin is due to the positive spread of interest income over interest expense. The Company anticipates that mortgage revenue per loan and the spread of interest income over interest expense will decline throughout 2003, as the overall level of refinance activity declines and competitive pricing pressure increases. Auto direct margin turned negative in the first quarter of 2003 due to the one-time expense of approximately \$0.3 million related to the transition of auto operations from Florida to California, coupled with the industry's continued use of low interest rate financing incentives.

**Sales and Marketing.** Sales and marketing expense is primarily comprised of expenses (excluding non-cash marketing costs) related to advertising, promotion and distribution partnerships and employee compensation and other expenses related to personnel. Sales and marketing expense increased \$3.4 million to \$8.5 million for the three months ended March 31, 2003 from \$5.1 million for the three months ended March 31, 2002. Sales and marketing expense decreased as a percentage of revenue from 25% to 24% for the three months ended March 31,

2002 and 2003, respectively. Sales and marketing expenses are expected to increase to approximately 28% of total revenues in the second quarter of 2003, returning to prior levels by year end.

**Technology.** Technology expense includes employee compensation, the introduction of new technologies and the support of E-LOAN's existing technological infrastructure. Technology expense increased \$0.3 million to \$1.7 million for the three months ended March 31, 2003 from \$1.4 million for the three months ended March 31, 2002. Technology expense decreased as a percentage of revenue from 7% to 5% for the three months ended March 31, 2002 and 2003, respectively. The Company expects technology expense to moderately increase in absolute dollars in the upcoming quarters.

**General and Administrative.** General and administrative expense is primarily comprised of employee compensation and professional services. General and administrative expense increased \$0.3 million to \$1.9 million for the three months ended March 31, 2003 from \$1.6 million for the three months ended March 31, 2002. General and administrative expense decreased as a percentage of revenue from 8% to 5% for the three months ended March 31, 2002 and 2003, respectively. General and administrative expenses are expected to stay relatively constant in the upcoming quarters.

**Other Income, net.** Other income, net, increased \$0.3 million to \$0.2 million for the three months ended March 31, 2003 from income of (\$0.1) million for the three months ended March 31, 2002. The increase is primarily attributable to the interest income generated from the retained interest asset.

### **CRITICAL ACCOUNTING POLICIES**

The consolidated financial statements are prepared in accordance with accounting principles generally accepted in the U.S., which require the Company to make estimates and assumptions (see Note 2 to the consolidated financial statements). The Company believes that of its significant accounting policies (see Note 3 to the consolidated financial statements), the following may involve a higher degree of judgment and complexity.

**Retained interest in auto loans.** On June 17, 2002, the Company entered into an arrangement to sell auto loan receivables to a qualified special purpose entity (QSPE), E-Loan Auto Fund One, LLC ("E-Loan Auto"). These transactions involve the Company surrendering control over these assets to assure that the sold assets have been isolated from the Company and its creditors. As E-Loan Auto has met the appropriate tests to be considered a QSPE the assets and liabilities of E-Loan Auto are appropriately not consolidated in financial statements of the Company. E-Loan Auto has obtained a secured borrowing facility from Merrill Lynch Bank USA to finance all purchases of loans from the Company. The Company recognizes a gain on the sale of auto loan receivables to E-Loan Auto in the period in which the sale occurs, which represents the difference between the sale proceeds to the Company and the Company's net carrying value of the receivables. Included in the proceeds received by the Company from the sale of loans is a beneficial interest related to loans owned by the QSPE, which is reflected on the Company's balance sheet as a retained interest asset. These retained interest assets are recorded on the balance sheet at fair value as trading assets, and will be marked to market at each subsequent reporting period. In order to determine the fair value management estimates future excess cash flows to be received by the Company over the life of the loans. The Company makes various assumptions in order to determine the fair value of the estimated future excess cash flows to be generated by the auto loans sold to the QSPE. The most significant assumptions are the cumulative credit losses to be incurred on the pool of auto loan receivables sold, prepayment rates of the auto loans and the rate at which the estimated future excess cash flows are discounted. The assumptions used represent the Company's best estimates, and the use of different assumptions could produce different financial results. The Company will continue to monitor and may update its assumptions over time.

**Valuation of derivative instruments.** On January 1, 2001, the Company adopted Statement of Financial Accounting Standards No. 133, "Accounting for Derivative and Hedging Activities" ("SFAS 133"), as subsequently amended by Statement of Financial Accounting No. 138. In accounting for its derivative financial instruments, SFAS 133 requires an entity to recognize all derivative assets or liabilities in the statement of financial condition and measure those instruments at fair value. The accounting for changes in fair value of the derivative depends on the intended use of the derivative and the resulting designation. An entity that elects to apply hedge accounting is required to establish at the inception of the hedge the method it will use in assessing the effectiveness of the hedging derivative and the measurement approach for determining the ineffectiveness of the hedge. These methods must be consistent with the entity's approach to managing risk. A transition adjustment was recognized in the first quarter of 2001 as a cumulative effect of a change in accounting principle. The transition adjustment was a \$0.2 million gain, which was

recorded as a component of mortgage revenue.

The Company is a party to rate lock commitments to fund loans at interest rates previously agreed (locked) by both the Company and the borrower for specified periods of time. When the borrower locks their interest rate, the Company effectively extends a put option to the borrower, whereby the borrower is not obligated to enter into the loan agreement, but the Company must honor the interest rate for the specified time period. Under SFAS 133 interest rate locks are derivatives. The Company is exposed to interest rate risk during the accumulation of interest rate lock commitments and loans prior to sale. The Company utilizes either a best efforts sell forward commitment or a mandatory sell forward commitment to economically hedge the changes in fair value of the loan due to changes in market interest rates. Both best efforts and mandatory sell forward sale commitments are derivatives under SFAS 133. Throughout the lock period the changes in the market value of interest rate lock commitments, best efforts and mandatory forward sale commitments are recorded as unrealized gains and losses and are included in the statement of operations in mortgage revenue. Once the loan is funded the Company hedges changes in the fair value of the loan, if not previously hedged at time of lock through use of a best efforts sell forward agreement, by entering into a forward delivery commitment at a specified price.

The Company's management has made complex judgments in their application of SFAS 133. The judgments include the identification of hedging instruments, hedged items, nature of the risk being hedged, and how the hedging instrument's effectiveness will be assessed. The Company designates forward delivery commitments, where the company intends to deliver the underlying loan into the commitment, as a fair value SFAS 133 hedge at the commitment date. In addition, the Company designates all non-mandatory forward sale agreements as fair value SFAS 133 hedges for underlying loans at funding date. The Company does not designate mandatory sell forward agreements as SFAS 133 hedges but does utilize them to economically hedge the changes in fair value of rate lock commitments with borrowers for which a non-mandatory forward sale agreement has not been obtained. The Company did not have a material gain or loss representing the amount of hedge ineffectiveness related to non-mandatory forward sale agreements or delivery commitments during the three months ended March 31, 2003.

*Capitalized software.* In 1999, the Company adopted SOP 98-1, *Accounting for the Costs of Computer Software Developed or Obtained for Internal Use*, which requires that the Company expense computer software costs as they are incurred in the preliminary project stage. Once the capitalization criteria of the SOP have been met, external direct costs of materials and services consumed in developing or obtaining internal-use computer software and payroll and payroll related costs for employees who are directly associated with and who devote time to the internal-use computer software are capitalized. Capitalized costs are generally amortized over one to three years on a straight-line basis. As of March 31, 2003, the Company had capitalized approximately \$5.6 million in internally developed software costs of which \$2.8 million had been amortized.

*Reserves for loan originations.* The Company sells loans to loan purchasers on a servicing released basis without recourse. As such, the risk of loss or default by the borrower has generally been assumed by these purchasers. However, the Company is usually required by these purchasers to make certain representations relating to credit information, loan documentation and collateral. To the extent that the Company does not comply with such representations, or there are early payment defaults, the Company may be required to repurchase loans or indemnify these purchasers for any losses from borrower defaults. In connection with a majority of its loan sales agreements, the Company is also responsible for a minimum number of payments to be made on each loan, or else the Company may be required to refund the premium paid to it by the loan purchaser. As such, the Company records reserves based on certain assumptions in anticipation of future losses as a result of current activity.

Loan loss reserves due to violations of representations and warranties are recorded based on a percentage of current month originations. The Company currently calculates this loss rate exposure based on similar lending portfolios. Once the Company has endured a complete economic cycle, the rate will be determined based on actual losses as a percentage of origination volume on a historical basis. Premium repayment reserves, generated through early loan prepayments, are recorded based on a rate determined by calculating actual prepayments as a percentage of originations on a historical basis applied to current month originations.

*Stock Compensation.* The Company accounts for stock-based employee compensation arrangements in accordance with the provisions of Accounting Principles Board (APB) Opinion No. 25, *Accounting for Stock Issued to Employees* and related interpretations, and complies with the disclosure requirements of SFAS No. 123, *Accounting for Stock-Based Compensation*. Under APB No. 25, compensation expense is based on the excess of the estimated fair value of the Company's stock over the exercise price, if any, on the date of grant. The Company accounts for

stock issued to non-employees in accordance with the provisions of SFAS No. 123 and the Emerging Issues Task Force Consensus in Issue No. 96-18, *Accounting for Equity Instruments That Are Issued to Non-Employees for Acquiring, or in Conjunction with Selling, Goods or Services*.

*Deferred Tax Asset.* The Company accounts for income taxes using the liability method in accordance with SFAS No. 109, *Accounting for Income Taxes*. Under this method, deferred tax liabilities and assets are determined based on the difference between the financial statement and tax bases of assets and liabilities using enacted tax rates in effect for the year in which the differences are expected to reverse. Valuation allowances are established when necessary to reduce deferred tax assets to the amounts expected to be realized. Management evaluates the recoverability of the deferred tax assets and the level of the valuation allowance. At such time as it is determined that it is more likely than not that the deferred tax asset will be realizable, the valuation allowance will be reduced. Due to the uncertainty surrounding the realization of favorable attributes in future tax returns, the Company has recorded a valuation allowance against its net deferred tax assets at March 31, 2003. The Company did not set up a valuation allowance against the state deferred tax asset that arose in 2002 because it is expected to be fully realized in 2003. The provision for income tax expense represents taxes payable for the current period, plus the net change in deferred tax assets and liabilities.

### ***LIQUIDITY AND CAPITAL RESOURCES***

The Company's sources of cash flow include cash from the sale of mortgage, home equity and auto loans, borrowings under warehouse lines of credit and other credit facilities, brokerage fees, interest income, credit card referrals and the sale of debt and equity securities in both private and public transactions. The Company's uses of cash include the funding of mortgage, home equity and auto loans, repayment of amounts borrowed under warehouse lines of credit, operating expenses, payment of interest, and capital expenditures primarily comprised of furniture, fixtures, computer equipment, software and leasehold improvements.

Net cash provided by operating activities was \$60.6 million and \$139.5 million for the three months ended March 31, 2002 and 2003, respectively. Net cash provided by operating activities during the three months ended March 31, 2002 and 2003 was primarily due to the cash provided from the decrease in loans held-for-sale plus net income. The decrease in loans held-for-sale as of March 31, 2002 and 2003 is due to the amount of loan sales in the quarter exceeding the amount of loans funded. A funded loan remains held-for-sale until it is sold. During the first quarter of 2003, the Company sold substantially all of the loans included in the loan balance at December 31, 2002, as well as substantially all of the loans funded during the first quarter of 2003. This had a positive impact on revenue in the current quarter as we recognize revenue on self-funded loans at time of sale.

Net cash used in investing activities was \$0.9 million and \$2.2 million for the three months ended March 31, 2002 and 2003, respectively. Net cash used in investing activities was primarily for the purchase of software, furniture, equipment and leasehold improvements.

Net cash used in financing activities was \$64.3 million and \$139.6 million for the three months ended March 31, 2002 and 2003, respectively. Net cash used in financing activities during the three months ended March 31, 2002 and 2003 was primarily from net repayments on the Company's warehouse lines of credit and other credit facilities.

The Company has a warehouse line of credit for borrowings of up to \$150 million for the interim financing of mortgage loans with GMAC Bank. The interest rate charged on borrowings against these funds is variable based on LIBOR plus various percentage points. Borrowings are collateralized by the related mortgage loans held-for-sale. The committed line of credit expires on September 30, 2003. Upon expiration, management believes it will either renew its existing line or obtain sufficient additional lines. This line of credit agreement generally requires the Company to comply with various financial and non-financial covenants. In particular, the Company must maintain a minimum unrestricted cash balance of \$12.5 million in addition to the requirement that the Company maintain at least one other warehouse facility of no less than \$100 million. Failure to comply with these, or any other covenants, could result in the obligation to repay all amounts then outstanding. The Company was in compliance with all covenants for this agreement during the three months ended and at March 31, 2003.

The Company has a warehouse line of credit for borrowings of up to \$75 million for the interim financing of mortgage loans with Residential Funding Corporation. The interest rate charged on borrowings against these funds is variable based on LIBOR plus various percentage points. Borrowings are collateralized by the related mortgage loans held-for-sale. The committed line of credit expires on December 31, 2003. Upon expiration, management

believes it will either renew its existing line or obtain sufficient additional lines. This line of credit agreement generally requires the Company to comply with various financial and non-financial covenants. In particular, the Company must maintain a minimum unrestricted cash balance of \$12.5 million in addition to the requirement that the Company maintain at least one other warehouse facility of no less than \$100 million. Failure to comply with these, or any other covenants, could result in the obligation to repay all amounts then outstanding. The Company was in compliance with all covenants for this agreement during the three months ended and at March 31, 2003.

The Company has an agreement to finance up to \$400 million of mortgage loan inventory pending sale of these loans to the ultimate mortgage loan investors with Greenwich Capital. Of this amount, \$200 million is available in committed funds. This loan inventory financing is secured by the related mortgage loans. The interest rate charged on borrowings against these funds is based on LIBOR plus various percentage points. The line requires the restriction of \$2.5 million in cash as additional collateral. The line expires March 30, 2004. Upon expiration, management believes it will either renew its existing line or obtain sufficient additional lines. This agreement includes various financial and non-financial covenants. In particular, the Company must maintain a minimum cash and cash equivalents balance of the higher of \$15 million (including Restricted Cash) or the highest amount required by any other lender or agreement. Additionally, the Company is required to maintain at least one other warehouse facility of no less than \$50 million. Failure to comply with these, or any other covenants, could result in the obligation to repay all amounts then outstanding. The Company was in compliance with all debt covenants for this agreement during the three months ended and at March 31, 2003.

In addition, the Company has an uncommitted mortgage loan purchase and sale agreement with Greenwich Capital. Under the terms of this agreement, mortgage loans which are subject to a "take-out" commitment between the Company and an investor, but have not yet been purchased, may be sold to Greenwich Capital with the accompanying trade assignment. This allows the Company to accelerate turnover and provide additional liquidity to fund additional mortgage loans.

On June 14, 2002, the Company secured a \$10 million line of credit facility with Merrill Lynch Mortgage Capital, Inc. to support the interim funding of auto loans prior to the sale to the ultimate auto loan purchaser. The interest rate charged on this line is based on LIBOR plus various percentage points. This facility expires on June 14, 2003. Upon expiration, management believes it will either renew its existing line or obtain sufficient additional lines. The Company was in compliance with all debt covenants for this agreement during the three months ended and at March 31, 2003.

In 2002, the Company sold the majority of its sub-prime auto loans to three auto loan purchasers, Americredit, Roadloans and Transouth. In October 2002, the Company terminated its agreement with Americredit, its largest sub-prime auto loan purchaser. The Company subsequently entered into an agreement with Household International as a sub-prime auto loan purchaser to replace Americredit. However, the Company's management does not anticipate that its current sub-prime auto loan purchasers, without Americredit, will support the same loan volume.

In June 2002, the Company created a qualified special purpose entity, E-Loan Auto Fund One, LLC ("E-Loan Auto"), which purchases prime auto loans from the Company and then holds the loans. E-Loan Auto finances its purchases through a \$540 million credit facility with Merrill Lynch Bank USA, which expires on June 17, 2003. Borrowings are collateralized by the related auto loans held by E-Loan Auto. The Company is not obligated to repay any balance outstanding under the credit facility that exists between E-Loan Auto and Merrill Lynch Bank USA. Upon expiration, the Company anticipates that E-Loan Auto will either renew its existing line or obtain sufficient additional lines.

The Company believes that its existing cash and cash equivalents as of March 31, 2003 will be sufficient to fund its operating activities, capital expenditures and other obligations for the next twelve months. However, if during that period or thereafter the Company is not successful in generating sufficient cash flow from operations, or in raising additional funds when required in sufficient amounts and on terms acceptable to the Company, it could have a material adverse effect on the Company's business, results of operations and financial condition. If additional funds are raised through the issuance of equity securities, the percentage ownership of its then-current stockholders would be reduced.

## **FORWARD LOOKING STATEMENTS**

The statements contained in this Report that are not historical facts are "forward-looking statements" (as such term is

defined in Section 27A of the Securities Act of 1933 and section 21E of the Securities Exchange Act of 1934), which can be identified by the use of forward-looking terminology such as "estimated," "projects," "anticipated," "expects," "intends," "believes," or the negative thereof or other variations thereon or comparable terminology, or by discussions of strategy that involve risks and uncertainties. These forward-looking statements, such as the Company's plans to increase the number of purchase loans, the relative importance of loans E-LOAN originates and sells and growth in the number of applications received, statements regarding development of E-LOAN's business, future operating results, anticipated capital expenditures, the expectations as to the use of the capital resource and the availability of additional financing, and other statements contained in this Report regarding matters that are not historical facts, are only estimates or predictions and cannot be relied upon. No assurance can be given that future results will be achieved; actual events or results may differ materially as a result of risks facing the company or actual results differing from the assumption underlying such statements. Such risks and assumptions include, but are not limited to, E-LOAN's ability to access additional debt or equity financing in the future, secure replacement lines of credit for mortgage and auto loans, respond to increasing competition, secure additional loan purchasers, manage growth of E-LOAN's operations, as well as regulatory, legislative, and judicial developments that could cause actual results to vary materially from the future results indicated, expressed or implied in such forward-looking statements. All written and oral forward-looking statements made in connection with this Report which are attributable to the Company or persons acting on its behalf are expressly qualified in their entirety by the "Factors Affecting Future Operating Results" and other cautionary statements included herein. The Company disclaims any obligation to update information contained in any forward-looking statement.

## **FACTORS AFFECTING FUTURE OPERATING RESULTS**

The following important factors, among others, could cause actual results to differ materially from those contained in forward-looking statements made in this report or presented elsewhere by management from time to time.

### **While We Achieved Our First Profitable Year During Fiscal 2002, We Have a History of Losses, and We May Not Be Able to Maintain Profitability**

While we achieved our first profitable year during 2002, as of March 31, 2003, we have an accumulated deficit of \$199.9 million. Because we expect our operating costs will increase to accommodate expected growth in loan applications, we will need to generate significant revenues to maintain profitability. We may not sustain or increase profitability on a quarterly or annual basis in the future. If revenues grow more slowly than we anticipate, or if operating expenses exceed our expectations or cannot be adjusted accordingly, our business, results of operations and financial condition will be adversely affected.

### **We Have a Limited Operating History and Consequently Face Significant Risks and Challenges in Building Our Business**

We were incorporated in August 1996, initiated our online mortgage operations in June 1997 and acquired our online auto operations in September 1999. We cannot assure you that we will be able to operate successfully if a downturn in the mortgage or auto business occurs. As a result of our limited operating history, our recent growth and our reporting responsibilities as a public company, we may need to expand operational, financial and administrative systems and control procedures to enable us to further train and manage our employees and coordinate the efforts of our underwriting, accounting, finance, marketing, and operations departments.

### **Our Quarterly Financial Results Are Vulnerable to Significant Fluctuations and Seasonality, Which Could Adversely Affect Our Stock Price**

Our revenues and operating results may vary significantly from quarter to quarter due to a number of factors. Certain months or quarters have historically experienced a greater volume of purchase money mortgage and auto loan applications and funded loans. As a result, we believe that quarter-to-quarter comparisons of our operating results are not a good indication of our future performance. It is possible that in some future periods our operating results may be below the expectations of public market analysts and investors. In this event, the price of our common stock may fall.

**Interest Rate Fluctuations Could Significantly Reduce Customers' Incentive to Refinance Existing Mortgage Loans**

A significant percentage of our mortgage customers use our services to refinance existing mortgages and they are motivated to do so primarily when interest rates fall below the rates of their existing mortgages. In the event interest rates significantly increase, consumers' incentive to refinance will be greatly reduced and the number of loans that we originate could significantly decline.

**Our Ability to Engage in Profitable Secondary Sales of Loans May Also Be Adversely Affected by Increases in Interest Rates**

The mortgage loan purchase commitments we obtain are contingent upon our delivery of the relevant loans to the purchasers within specified periods. To the extent that we are unable to deliver the loans within the specified periods and interest rates increase during those periods, we may experience no gain or even a loss on the sale of these loans. In addition, any increase in interest rates will increase the cost of maintaining our warehouse and repurchase lines of credit on which we depend to fund the loans we originate. The interest direct margin earned on loans held-for-sale significantly benefited from the spread between long-term and short-term interest rates starting in 2001 and continuing through the first quarter of 2003. Based on historical trends, we would not expect the same level of benefit from interest rate spreads in a normal market. We have implemented a hedging program to manage the risk of loss due to fluctuations in interest rates, but our hedging efforts may not be successful, and no hedging strategy can completely eliminate interest rate risk. A sharp decrease in interest rates over a short period may cause customers who have interest rates on mortgages committed through us to either delay closing their loans or refinance with another lender. If this occurs in significant numbers, it may have an adverse effect on our business or quarterly results of operations.

**Our Hedging Strategy May Not Succeed in Reducing Our Exposure to Losses Caused by Fluctuations in Interest Rates**

We attempt to manage our interest rate risk exposure through hedging transactions using a combination of forward sales of mortgage-backed securities and forward whole-loan sales to fix the sales price of loans we expect to fund. An effective hedging strategy is complex, and we have limited experience administering a hedging program. A successful hedging program depends in part on our ability to properly estimate the number of loans that will actually close and is subject to fluctuations in the prices of mortgage-backed securities, which do not necessarily move in tandem with the prices of loans we originate and close. To the extent that we implement a hedging strategy but are unable to effectively match our purchases and sales of mortgage-backed securities with the sale of the closed loans we have originated, our gains on sales of mortgage loans will be reduced, or we will experience a net loss on those sales. In addition, we currently do not hedge the interest rate exposure related to our auto loan approvals. Approved auto loan applicants are provided a guaranteed rate for up to a 45 day period. Based upon a variety of factors, we determined that the cost to hedge the potential interest rate risk was not proportional to the benefit derived. In the event we experience dramatic increases in short term (generally two year term) interest rates, it is possible that we could experience a net loss on those loan approvals.

**Uncertainty With Respect to the Time It Takes to Close Mortgage Loans Can Lead to Unpredictable Revenue and Profitability**

The time between the date an application for a mortgage loan is received from a customer and the date the loan closes can be lengthy and unpredictable. The loan application and approval process is often delayed due to factors over which we have little or no control, including the timing of the customer's decision to commit to an available interest rate, the close of escrow date for purchase loans, the timeliness of appraisals and the adequacy of the customer's own disclosure documentation. Purchase mortgage loans generally take longer to close than refinance loans as they are tied to the close of the property sale escrow date. This uncertain timetable can have a direct impact on our revenue and profitability for any given period. We may expend substantial funds and management resources supporting the loan completion process and never generate revenue from closed loans. Therefore, our results of operations for a particular period may be adversely affected if the mortgage loans applied for during that period do not close in a timely manner or at all.

### **We Have Recently Experienced Significant Growth in Our Business, and If We Are Unable to Manage this Growth, Our Business Will Be Adversely Affected**

Over the past two years we have experienced significant growth, which has placed a strain on our resources and will continue to do so in the future. Our failure to manage this growth effectively could adversely affect our business. We may not be successful in managing or expanding our operations or maintaining adequate management, financial and operating systems and controls. Our headcount has grown substantially. At March 31, 2002 and 2003, we had 516 and 755 full-time employees, respectively.

### **Our Future Success is Dependent Upon Increased Acceptance of the Internet by Consumers and Lenders as a Medium for Lending**

Our success will depend in large part on widespread consumer acceptance of obtaining mortgage and auto loans online. Increased consumer use of the Internet to provide for their lending needs is subject to uncertainty. The development of an online market for mortgage and auto loans has only recently begun, is rapidly evolving and likely will be characterized by an increasing number of market entrants. If consumer acceptance of the Internet as a source for mortgage, home equity and auto loans does not increase, our business, results of operations and financial condition will be adversely affected. A number of factors may inhibit Internet usage by consumers, including privacy and security concerns regarding their personal information. The adoption of online lending requires the acceptance of a new way of conducting business, exchanging information and applying for credit by consumers that have historically relied upon traditional lending methods. As a result, we cannot be sure that we will be able to compete effectively with traditional borrowing and lending methods.

### **The Loss of Our Marketing Agreements Could Adversely Affect Our Business**

We rely on Internet marketing agreements with other companies to direct a significant number of prospective customers to our website. In the aggregate, approximately 47%, 24% and 67% of our mortgage, home equity and auto loan applications, respectively, were derived from the websites of our online marketing agreements during the three months ended March 31, 2003. Our marketing agreements are typically short-term, less than one year in length, and most can be terminated for any reason upon 30 to 60 days prior written notice. We cannot assure you that any or all of these agreements will not be terminated or will be renewed or extended past their current expiration dates. If a number of our significant marketing agreements were to be terminated or were to lapse without extension, we could lose a considerable number of loan applications and our business could be adversely affected.

### **The Termination of One or More of Our Mortgage Funding Sources Would Adversely Affect Our Business**

We depend on GMAC Bank, formerly GE Capital Mortgage Services, Inc. ("GMAC Bank"), Greenwich Capital Financial Products, Inc. ("Greenwich Capital") and Residential Funding Corporation to finance our self-funded mortgage loan activities through the warehouse credit facilities they provide. If any of these warehouse credit facilities becomes unavailable, our business would be adversely affected. Under our agreements with each of these lenders, we make extensive representations, warranties and various operating and financial covenants. A material breach of these representations, warranties or covenants on any of our lines could result in the termination of our agreements and an obligation to repay all amounts outstanding at the time of termination. In the past, we have had to obtain waivers from our warehouse lenders as a result of our failure to comply with covenants regarding the issuance of capital stock, excess asset purchases and the breach of financial ratios. Our agreement with Greenwich Capital expires in March 2004, our agreement with GMAC Bank expires in September 2003 and our agreement with Residential Funding Corporation expires on December 31, 2003. Upon expiration of these agreements management believes it will either renew its existing warehouse credit facilities or obtain sufficient additional credit facilities. However, we cannot assure you that these agreements will be renewed or extended past their current expiration dates, and additional sources of funding for our mortgage loans may not be available on favorable terms or at all.

### **The Termination of Our Auto Line of Credit Would Adversely Affect Our Business**

We have obtained a line of credit from Merrill Lynch Mortgage Capital Inc. to finance the funding of our auto loans, and this is our sole facility for auto loan fundings. If this credit facility becomes unavailable, our business could be adversely affected. Under our line of credit agreement, we make extensive representations, warranties and various operating and financial covenants. A material breach of these representations, warranties or covenants could result in the termination of the facility and an obligation to repay all amounts outstanding at the time of termination. In the

past we have had to obtain waivers from our previous auto line of credit provider (Bank One, N.A.) as a result of our failure to comply with a covenant regarding a debt to tangible net worth ratio. Our line of credit with Merrill Lynch Mortgage Capital Inc. expires June 14, 2003. Upon expiration, management believes it will either renew its existing line or obtain sufficient additional lines. However, we cannot assure you that this agreement will be renewed or extended past its current expiration date, and additional sources of funding for our auto loans may not be available on favorable terms or at all.

#### **We Are Primarily Dependent on One Loan Purchaser for All of Our Home Equity Business**

In 2002, the majority of our home equity loans were purchased by Wells Fargo Bank pursuant to a Home Equity Loan/Line Purchase Agreement. If Wells Fargo Bank is unable or unwilling to purchase our home equity loans, we may experience delays in our ability to accept or process home equity loan applications until we are able to secure new sources of loan purchasers. Sufficient additional sources of loan purchasers for our home equity loans may not be available on favorable terms or at all.

#### **We Are Dependent on a Limited Number of Auto Loan Purchasers for Our Auto Loan Business**

We currently sell the majority of our sub-prime auto loans to three auto loan purchasers, Household International, Roadloans and Transouth. In addition, we currently sell all of our prime auto loans to a qualified special purpose entity (QSPE). The QSPE is dependent on Merrill Lynch to provide the necessary financing to continue purchasing loans from us. If any of the current auto loan purchasers are unable or unwilling to purchase our auto loans, we may experience delays in our ability to accept or process auto loan applications.

#### **We Depend on the Timely and Competent Services of Various Companies Involved in the Mortgage Process; If These Companies Fail to Timely and Competently Deliver These Services, Our Business and Reputation Will be Directly and Adversely Affected**

We rely on other companies to perform services related to the loan underwriting process, including appraisals, credit reporting and title searches. Any interruptions or delays in the provision of these services may cause delays in the processing and closing of loans for our customers. If we are unsuccessful in managing the timely delivery of these services we will likely experience increased customer dissatisfaction and our business and reputation could be adversely affected.

#### **The Loss of Our Relationship with Any of Our Significant Providers of Automated Underwriting Would Have an Adverse Effect on Our Business**

We depend on automated underwriting and other services offered by government sponsored and other mortgage investors, including Fannie Mae and Freddie Mac ("Agencies"), to help ensure that our mortgage services can be offered efficiently and on a timely basis. We currently have an agreement with the Agencies that authorizes our use of their automated underwriting services and enables us to sell qualified first mortgages to these Agencies. We cannot assure you that we will remain in good standing with the Agencies or that the Agencies will not terminate our relationship. We expect to continue to process a significant portion of our conforming mortgage loans using the Agencies' systems. Our agreement with the Agencies can be terminated by either party. The termination of our agreements with the Agencies would adversely affect our business by reducing our ability to streamline the mortgage origination process.

#### **Any Outages, Delays or Other Difficulties Experienced by the Internet Service Providers, Online Service Providers or Other Website Operators on Which Our Users Depend Could Adversely Affect Our Business**

Our website has in the past and may in the future experience slower response times or decreased traffic for a variety of reasons. In addition, our users depend on Internet service providers, online service providers and other website operators for access to our websites. Many Internet users have experienced significant outages in the past, and could experience outages, delays and other difficulties due to system failures unrelated to our systems. Additionally, the Internet infrastructure may not be able to support continued growth in its use. Any of these problems could adversely affect our business.

#### **Our Business Will be Adversely Affected if We Are Unable to Safeguard the Security and Privacy of Our Customers' Financial Data**

Internet usage could decline if any well-publicized compromise of security occurred. We may incur significant costs to protect against the threat of security breaches or to alleviate problems caused by any breaches that occur. We also retain on our premises personal financial documents that we receive from prospective borrowers in connection with their loan applications. These documents are highly sensitive and if a third party were to misappropriate our customers' personal information, customers could possibly bring legal claims against us. We cannot assure you that our privacy policy will be deemed sufficient by our prospective customers or compliant with any federal or state laws governing privacy, which may be adopted in the future.

### **ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

Interest rate movements significantly impact our volume of closed loans and represent the primary component of market risk to us. In a higher interest rate environment, consumer demand for mortgage loans, particularly refinancing of existing mortgages, declines. Interest rate movements affect the interest income earned on loans held for sale, interest expense on the warehouse lines payable, the value of mortgage loans held for sale and ultimately the gain on sale of mortgage loans.

We attempt to minimize the interest rate risk associated with the time lag between when loans are rate-locked and when they are committed for sale or exchanged in the secondary market, through our hedging activities. Individual mortgage loan risks are aggregated by loan type and stage in the pipeline, and are then matched, based on duration, with the appropriate hedging instrument, thus mitigating basis risk until closing and delivery. We currently hedge our mortgage pipeline through mandatory forward sales of Fannie Mae mortgage-backed securities and both mandatory and non-mandatory forward loan sale agreements with the ultimate investor. We determine which alternative provides the best execution in the secondary market. In addition, we do not believe our net interest income would be materially affected as a result of concurrent changes in long-term and short-term interest rates due to the short duration of time loans are held on the balance sheet prior to being sold (typically under thirty days).

We believe that we have implemented a cost-effective hedging program to provide a high level of protection against changes in the market value of rate-lock commitments. However, an effective strategy is complex and no hedging strategy can completely insulate the Company against such changes.

### **ITEM 4. CONTROLS AND PROCEDURES**

Within 90 days prior to the date of this report, the Company carried out an evaluation, under the supervision and with the participation of the Company's management, including the Company's Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of the Company's disclosure controls and procedures pursuant to Exchange Act Rule 13a-14. Based upon that evaluation, the Company's Chief Executive Officer and Chief Financial Officer concluded that the Company's disclosure controls and procedures are effective in timely alerting them to material information relating to the Company that is required to be included in the Company's periodic filings with the Securities and Exchange Commission. There have been no significant changes in the Company's internal controls or, to the Company's knowledge, in other factors that could significantly affect those internal controls subsequent to the date the Company carried out its evaluation, and there have been no corrective actions with respect to significant deficiencies and material weaknesses.

The Company's management, including the Chief Executive Officer and Chief Financial Officer, do not expect that the Company's disclosure controls or internal controls will prevent all error and all fraud. A control system, no matter how well conceived and operated, can provide only reasonable, not absolute, assurance that the objectives of the control system are met. Further, the design of a control system must reflect the fact that there are resource constraints, and the benefits of controls must be considered relative to their costs. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, within the Company have been detected. These inherent limitations include the realities that judgments in decision-making can be faulty, and that breakdowns can occur because of simple error or mistake. Additionally, controls can be circumvented by the individual acts of some persons, by collusion of two or more people, or by management override of the control. The design of any system of controls also is based in part upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions; over time, control may become inadequate because of changes in conditions, or the degree of compliance with the policies or procedures may deteriorate. Because of

the inherent limitations in a cost-effective control system, misstatements due to error or fraud may occur and not be detected.

## **PART II OTHER INFORMATION**

### **Item 1. Legal Proceedings**

The Company has been named as a defendant in five related lawsuits filed in the Federal District Court for the Southern District of New York between August 10, 2001 and September 25, 2001. The lawsuits purport to be class actions filed on behalf of the plaintiffs and others similarly situated. They name as defendants the Company, Christian Larsen, Janina Pawlowski, Frank Siskowski, The Goldman Sachs Group, Inc., FleetBoston Robertson Stephens, Inc., Merrill Lynch Pierce Fenner & Smith, Inc., Credit Suisse First Boston Corp. and J.P. Morgan Chase & Co., some of which were involved in our initial public offering. The complaints have since been consolidated into a single action. The complaints allege, among other things, that the underwriters of our initial public offering violated Section 12(a) of the Securities Act of 1933 by receiving excessive and undisclosed commissions and fees, and by entering into unlawful private agreements with brokers' customers, and that all defendants violated Section 11 of the Securities Act of 1933, and Section 10(b) and Rule 10b-5 under the Securities Exchange Act of 1934 by making material false and misleading statements in our initial public offering prospectus concerning brokers' commissions and private agreements with brokers' customers. The plaintiffs in each action seek to recover damages on behalf of all those who purchased or otherwise acquired the Company's securities during the respective class period. We have been served with two of the complaints and have entered into a stipulation with plaintiffs' counsel for an extension of time to respond to the complaint. Similar complaints have been filed against over 300 other issuers that have had initial public offerings since 1998 and all such actions have been included in a single coordinated proceeding. In July 2002, the Company and the other issuers in the consolidated cases filed motions to dismiss the amended complaint for failure to state a claim, which was denied as to the Company on February 19, 2003. On October 9, 2002, the Company's individual defendants were dismissed, without prejudice, from the lawsuit, pursuant to a stipulated agreement with the plaintiffs. We intend to vigorously defend these lawsuits. However, due to the inherent uncertainties of litigation, we cannot accurately predict the ultimate outcome of the litigation. Any unfavorable outcome of the litigation could have an adverse impact on our business.

The Company is subject to various other legal proceedings and claims, either asserted or unasserted, which arise in the ordinary course of business. While the outcome of these claims cannot be predicted with certainty, management does not believe that the outcome of any of these legal matters will have a material adverse effect on the Company's results of operations, financial position or liquidity.

### **Item 2. Changes in Securities and Use of Proceeds**

None

### **Item 3. Defaults Upon Senior Securities**

None

### **Item 4. Submission of Matters to a Vote of Security Holders**

None

### **Item 5. Other Information**

None

## Item 6. Exhibits and Reports on Form 8-K

### (a) Exhibits:

- 3.1 Restated Certificate of Incorporation of E-LOAN dated July 2, 1999 (1)
- 3.2 Corrected Certificate of Amendment of Restated Certificate of Incorporation of E-LOAN, Inc. dated February 15, 2001 (2)
- 3.3 Amended and Restated Bylaws of E-LOAN, Inc. dated March 16, 2001 (2)
- 10.1 Twelfth Modification Agreement and Agreement for E-Services with GMAC Bank dated February 21, 2003
- 10.2 Master Mortgage Loan Purchase and Interim Servicing Agreement with Greenwich Capital Financial Products, Inc. dated February 1, 2003
- 10.3 Seller's Purchase, Warranties and Interim Servicing Agreement with DLJ Mortgage Capital, Inc. dated April 1, 2003
- 10.4 Intentionally omitted
- 10.5 Indemnification Agreement with Geoff Halverson dated April 14, 2003
- 10.6 Thirteenth Modification Agreement with GMAC Bank dated May 6, 2003
- 10.7 Notice of Lease Termination Letter to Southpark Corporate Center, L.L.C. dated November 27, 2002
- 10.8 Metro Square Office Lease with Southpark Corporate Center, L.L.C. dated February 4, 2000
- 10.9 First Amendment to Lease with Southpark Corporate Center, L.L.C. dated February 11, 2003
- 10.10 Auto Loan Alliance Program Agreement (Direct Loans) with Household Automotive Credit Corporation dated January 17, 2003 (3) +
- 10.11 Amendment Number Four to Master Loan and Security Agreement with Greenwich Capital Financial Products, Inc. dated March 12, 2003 (3)
- 10.12 Warehouse Credit and Security Agreement with Residential Funding Corporation dated March 7, 2003 (3)
- 10.13 Promissory Note with Residential Funding Corporation dated March 7, 2003 (3)
- 10.14 Amendment Number Five to Master Loan and Security Agreement with Greenwich Capital Financial Products, Inc. dated March 31, 2003 (3)
- 10.15 Promissory Note with Greenwich Capital Financial Products, Inc. dated March 31, 2003 (3)
- 99.1 Certification Pursuant to 18 U.S.C. Section 1350, as adopted pursuant to section 906 of the Sarbanes-Oxley Act of 2002
- 99.2 Certification Pursuant to 18 U.S.C. Section 1350, as adopted pursuant to section 906 of the Sarbanes-Oxley Act of 2002

(1) Incorporated by reference to Exhibit 3.1 of the Company's Quarterly Report on Form 10-Q for the fiscal quarter ended June 30, 2000, filed on August 14, 2000.

(2) Incorporated by reference to Exhibit 3.2 of the Company's Amendment to its Annual Report on Form 10-K/A for the fiscal year ended December 31, 2000, filed on April 23, 2001.

(3) Incorporated by reference to Exhibit 3.3 of the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2002, filed on March 31, 2003.

\*Confidential Treatment Requested

### (b) Reports on Form 8-K

The Company filed one report on Form 8-K during the three months ended March 31, 2003 on January 23, 2003 for the purpose of reporting under Item 5 thereof the results of its fourth quarter financial results.

## SIGNATURES

Pursuant to the requirement of the Security Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

E-LOAN, INC.

Dated: May 15, 2003

By: /s/ Matthew Roberts

Matthew Roberts

*Chief Financial Officer*

*(Principal Financial and Accounting Officer and Duly Authorized Officer)*

I, Christian A. Larsen, certify that:

1. I have reviewed this quarterly report on Form 10-Q of E-LOAN, Inc.;
2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report;
4. The registrant's other certifying officers and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-14 and 15d-14) for the registrant and we have:
  - a) designed such disclosure controls and procedures to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this quarterly report is being prepared;
  - b) evaluated the effectiveness of the registrant's disclosure controls and procedures as of a date within 90 days prior to the filing date of this quarterly report (the "Evaluation Date"); and
  - c) presented in this quarterly report our conclusions about the effectiveness of the disclosure controls and procedures based on our evaluation as of the Evaluation Date;
5. The registrant's other certifying officers and I have disclosed, based on our most recent evaluation, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent function):
  - a) all significant deficiencies in the design or operation of internal controls which could adversely affect the registrant's ability to record, process, summarize and report financial data and have identified for the registrant's auditors any material weaknesses in internal controls; and
  - b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal controls; and
6. The registrant's other certifying officers and I have indicated in this quarterly report whether or not there were significant changes in internal controls or in other factors that could significantly affect internal controls subsequent to the date of our most recent evaluation, including any corrective actions with regard to significant deficiencies and material weaknesses.

Date: May 15, 2003

/s/ Christian A. Larsen  
Christian A. Larsen

Chairman and Chief Executive Officer

I, Matthew Roberts, certify that:

1. I have reviewed this quarterly report on Form 10-Q of E-LOAN, Inc.;
2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report;
4. The registrant's other certifying officers and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-14 and 15d-14) for the registrant and we have:
  - a) designed such disclosure controls and procedures to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this quarterly report is being prepared;
  - b) evaluated the effectiveness of the registrant's disclosure controls and procedures as of a date within 90 days prior to the filing date of this quarterly report (the "Evaluation Date"); and
  - c) presented in this quarterly report our conclusions about the effectiveness of the disclosure controls and procedures based on our evaluation as of the Evaluation Date;
5. The registrant's other certifying officers and I have disclosed, based on our most recent evaluation, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent function):
  - a) all significant deficiencies in the design or operation of internal controls which could adversely affect the registrant's ability to record, process, summarize and report financial data and have identified for the registrant's auditors any material weaknesses in internal controls; and
  - b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal controls; and
6. The registrant's other certifying officers and I have indicated in this quarterly report whether or not there were significant changes in internal controls or in other factors that could significantly affect internal controls subsequent to the date of our most recent evaluation, including any corrective actions with regard to significant deficiencies and material weaknesses.

Date: May 15, 2003

/s/ Matthew Roberts  
Matthew Roberts  
Chief Financial Officer

## EXHIBITS

- 10.1 Twelfth Modification Agreement and Agreement for E-Services with GMAC Bank dated February 21, 2003
- 10.2 Master Mortgage Loan Purchase and Interim Servicing Agreement with Greenwich Capital Financial Products, Inc. dated February 1, 2003
- 10.3 Seller's Purchase, Warranties and Interim Servicing Agreement with DLJ Mortgage Capital, Inc. dated April 1, 2003
- 10.4 Intentionally omitted
- 10.5 Indemnification Agreement with Geoff Halverson dated April 14, 2003
- 10.6 Thirteenth Modification Agreement with GMAC Bank dated May 6, 2003
- 10.7 Notice of Lease Termination Letter to Southpark Corporate Center, L.L.C. dated November 27, 2002
- 10.8 Metro Square Office Lease with Southpark Corporate Center, L.L.C. dated February 4, 2000
- 10.9 First Amendment to Lease with Southpark Corporate Center, L.L.C. dated February 11, 2003
- 99.1 Certification Pursuant to 18 U.S.C. Section 1350, as adopted pursuant to section 906 of the Sarbanes-Oxley Act of 2002
- 99.2 Certification Pursuant to 18 U.S.C. Section 1350, as adopted pursuant to section 906 of the Sarbanes-Oxley Act of 2002